

# **SERVICE ADVISORY**

NO.: 0806 Revision C

TO:	All Garmin G100	0 Customers
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**DATE:** 23 October 2008

SUBJECT: G1000 Transponder Flight Identification Operation

**REVISION C:** Added GDU software version number

### <u>ISSUE</u>

Garmin has identified an issue that is infrequently encountered when entering or changing a G1000 Transponder Flight Identification (ID) number using the Primary Flight Display (PFD) entry method. This issue may cause the following to appear on the PFD:

- A red "X" (failure indication) on the Transponder Data Box
- A "XPDR Config Service" message in the Message Box

## AFFECTED PRODUCTS

G1000 installations with GDU software versions prior to 9.02 configured to use the PFD entry method for the Transponder Flight ID number are affected by this notification.

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## NOTE

The PFD Entry configuration setting is primarily used outside the continental United States for commercial and/or training operations. Systems with PFD Entry enabled may be readily identified by the presence of a FLIGHT ID field (Figure 1) located at the bottom of the Timer/References Window on the PFD. The Flight ID differs from the 4 digit "squawk" code.

	REFER	ENCES	
TIMER	00:00:00	UP	START?
GLIDE	75кт		<0FF ►
Vr	56kt		< 0FF <
Vx	70кт		< 0FF <
Vy	86кт		<0FF►
MINIMU	MS ∢OFF	Þ	FT
FLIGHT	ID	A	IR123

Figure 1 – PFD Timer Reference Window

## **RECOMMENDATIONS**

Garmin recommends the following actions for transponder operation:

- Enter or change the Flight ID number only while the aircraft is on the ground.
- After changing a Flight ID number, do not press other keys, operate knobs on the displays, or attempt to change the Flight ID number on the other transponder (if equipped) for approximately 5 seconds until the Flight ID number update is complete as indicated by the disappearance of UPDATING in the Flight ID number field.



Figure 2 – Transponder Data Box

If the Transponder Data Box (Figure 2) is marked with a red "X" after entering or changing a Flight ID number, perform the following:

For dual transponder installations:

- 1. Pull the associated transponder circuit breaker to prevent transmitting an incorrect Flight ID number and/or transponder code
- 2. Select the opposite transponder using the PFD softkeys.
- 3. Contact your maintenance organization to service the transponder.

For single transponder installations:

- If airborne, advise Air Traffic Control of a possible transponder failure and follow ATC instructions for continued operation of the transponder.
- If on the ground, contact your maintenance organization to service the transponder.

Maintenance personal should refer to the airframe's G1000 System or Line Maintenance Manual for instructions on how to reconfigure the transponder.

#### **RESOLUTION**

System software upgrades containing GDU software version 9.02 and later will resolve this issue. Contact your airframe manufacturer for details.