



1200 E. 151st Street
Olathe, KS 66062
913-397-8200

SERVICE ADVISORY

NO.: 21110 Rev B

TO: Garmin GDL 69/69A SXM Owners and Operators
DATE: November 18, 2021
SUBJECT: GDL 69/69A SXM TFR Products
REVISION B: Further Clarification

PRODUCTS AFFECTED

GDL 69/69A SXM units with system software versions 5.10 and 5.20 subscribed to SiriusXM Pilot Express, Pilot Preferred, or Pilot Pro are affected.

ISSUE

Systems may experience a loss of TFR (Temporary Flight Restriction) data, causing them to not appear on the display. The issue will result in the age of the TFR data to be displayed as 'N/A'.



NOTE

All other SiriusXM Aviation weather products work as intended.

ACTION

If a loss of TFR data is observed, email aviation.support@siriusxm.com to schedule a time when the system can be powered on for approximately one hour with a clear view of the sky. During this time, SiriusXM will send several updates via its satellite to the aircraft.



NOTE

This action is temporary and is not a permanent fix.

RESOLUTION

This issue has been fixed in GDL 69/69A SXM software version 5.21.

© 2021 Garmin Ltd. or its subsidiaries.

This work is licensed under a
[Creative Commons Attribution-NonCommercial-NoDerivs 3.0 Unported License](https://creativecommons.org/licenses/by-nc-nd/3.0/).