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## SERVICE ADVISORY

NO.: 21124 Rev D

**TO:** GTN™/GTN Xi Owners and Operators  
**DATE:** August 1, 2023  
**SUBJECT:** ILS Approaches  
**REVISION D:** Added GTN Resolution

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### **PRODUCTS AFFECTED**

GTN Xi (with software versions 20.01 and later) and GTN (with software versions 6.60 and later) navigators interfaced to both a G5 and a GFC 500 are affected.

### **ISSUE**

When selecting the following ILS approaches on the GTN/GTN Xi navigator, the GFC 500 is not able to capture the glideslope.

**Table 1. ILS Approaches**

Airport	ILS/Runway	Airport	ILS/Runway	Airport	ILS/Runway
BIKF	19	KGLH	18L	KVAD	18L
CYYC	17L	KHDC	18	LEMD	18L
DAOR	18	KHRL	17R	LEMD	18R
KADW	19R	KHUM	18	MMIO	17
KBYH	18	KIAD	19L	SANU	18
KCEV	18	KJVV	18	SARP	19
KCOS	17L	KLNK	18	RCKU	18
KCVG	18L	KLTS	18L	ZSJN	19
KDEN	17L	KLTS	18R	KRNO	16R
KDEN	17R	KMTJ	17	KSEA	16R
KDFW	17C	KOKC	17L	KTCM	16
KDFW	17L	KOKM	18		
KDFW	17R	KOLV	18		
KEDE	19	KOMA	18		
KEND	17C	KPBF	18		
KEWK	17	KPNC	17		
KFAR	18	KTIK	18		

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**ACTION**

Disconnect the autopilot and hand-fly the approach at the glideslope intercept point.

**RESOLUTION**

This issue has been fixed in GTN Xi Main Software Version 20.30. Refer to Garmin TSO Service Bulletin 22108.

This issue has been fixed in GTN Main Software Version 6.73. Refer to Garmin TSO Service Bulletin 23065.