

SERVICE ADVISORY

NO.: 2112 Rev B

TO: GTN 6XX Xi Owners and Operators
DATE: March 10, 2021
REVISION B: Updated Resolution
SUBJECT: QWERTY and ABC Keyboards

PRODUCTS AFFECTED

GTN 6XX Xi products with main software version 20.11 that are configured for QWERTY or ABC keyboards are affected.

NOTE

The keyboard can be configured to QWERTY, ABC, or Slider from the Home page (System > Setup > Keyboard).

ISSUE

When using the knob to navigate pages, the right side of the QWERTY and ABC keyboards used for waypoint entry (Direct-To or flight plan page) may be clipped, preventing access to the right side of the keyboard and the enter key.



Figure 1 – Clipped Keyboard

ACTION

For users who want to use the knob for page navigation, configure the keyboard to the Slider style keyboard.

For users who want to use the QWERTY or ABC keyboards, do not use the knob for page navigation. Configure the knob control default to COM Radio (System > Setup > COM/NAV).

RESOLUTION

This issue has been corrected in GTN Xi Series Main Software Version 20.12.

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