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SERVICE ADVISORY

NO.: 23023 Rev B

TO: Garmin G3X Touch™ Owners and Operators
DATE: June 10, 2024
SUBJECT: Intermittent Traffic Display
REVISION B: Added Resolution

PRODUCTS AFFECTED

GTN series navigators or GNC® 355/GPS 175 products, installed with a G3X Touch (with Software Version 8.81 and later) receiving traffic from one of the following transponders (with software versions 2.60 and later) are affected:

- GTX™ 345
- GTX 345R
- GTX 45R
- GTX 345D
- GTX 345DR



NOTE

GTN XI Series Navigators are not affected.

ISSUE

Traffic may not be shown on the GTN series navigators or GNC 355/GPS 175 in areas of high traffic targets.

PILOT ACTION

Use the G3X Touch display for viewing traffic. Do not rely on GTN series navigators or GNC 355/GPS 175 products for traffic information.

RESOLUTION

This has been fixed in GTX ADS-B Software Version 3.32. Refer to Garmin TSO Service Bulletin 23042.

This has been fixed in GTX ADS-B Software Version 3.41. Refer to Garmin TSO Service Bulletin 23031, Garmin Non-Certified Service Bulletin 23034, Garmin Part 27 STC Service Bulletin 23035, or Garmin Part 23 STC Service Bulletin 23036.

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