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SERVICE ALERT

NO.: 24017 Rev A

TO: Owners/Operators of G2000® Flight Decks, G3000® Flight Decks, and G5000® Flight Decks
DATE: March 28, 2024
SUBJECT: PFD Reset

PRODUCTS AFFECTED

G2000, G3000, and G5000 systems with the following GDU™ Display/GTC software versions are affected:

- 32.01.00 and later
- 32.10 and later

ISSUE

The Flight Plan Leg page on the PFD may cause the PFD to reset.

ACTION

Do not use the Flight Plan Leg page on the PFD, instead use the MFD.



NOTE

The Flight Plan Leg page on the MFD might be sluggish.

RESOLUTION

This will be addressed in a future software release.

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